

4 NEW Unlimited Data Plans To Choose From. No Data Overages.

AVAILABLE FOR UP TO 10 FAMILY MEMBERS ON THE SAME ACCOUNT & FREE NEXT DAY PUROLATOR SHIPPING

\$40.00 / month ☐ **BYOD PLAN
NEW ACTIVATION ONLY**

- Unlimited 5G Speed Data (up to 250Mbps)
- Unlimited Canada Wide Calling
- Call Display & Voice Mail
- Text, Picture & Video Messaging
- **Reduced Speed After 100GB of Data Usage**

\$40.00 Rate Applies After \$10 Credit For Pre-Authorized Banking Set-Up. Available for New Activations to TELUS. Add USA Roaming For \$5. Click Here: ☐

\$55.00 / month ☐ **NEW ACTIVATION WITH PHONE ONLY**

- Unlimited 5G+ Data (up to 2Gbps)
- Unlimited Canada & USA Roaming
- Call Display & Voice Mail
- International Text, Picture & Video Messaging
- **Reduced Speed After 100GB of Data Usage**

\$55.00 Rate Applies After \$10 Credit For Pre-Authorized Payment Set-up. And \$10 BYOD Credit for 24 Months. Data is Shared.

\$60.00 / month ☐ **WITH PHONE NEW ACTIVATION
OR TELUS RENEWAL**

- Unlimited 5G+ Data (up to 2Gbps)
- Unlimited Canada, USA & Mexico Roaming
- Call Display & Voice Mail
- International Text, Picture & Video Messaging
- **Reduced Speed After 150GB of Data Usage**

\$60.00 Rate Applies After \$10 Credit For Pre-Authorized Payment Set-up. Data is Shared. Unlimited Roaming Usage in USA and Mexico.

\$75.00 / month ☐ **WITH PHONE NEW ACTIVATION
OR TELUS RENEWAL**

- Unlimited 5G+ Data (up to 2Gbps)
- Unlimited Global Roaming (68 Countries)
- Call Display & Voice Mail
- International Text, Picture & Video Messaging
- **Reduced Speed After 50GB of Data Usage**

\$75.00 Rate Applies After \$10.00 Credit For Pre-Authorized Banking Set-Up. Data is Shared. Unlimited Roaming Usage in 68 Countries. Bring Your Own Device Rate For This Plan Is \$65. Click Here: ☐

A \$80 Connection Fee Will Be Applied To The Telus Account When Completing Renewals Per Line. All Pricing Shown is After The Pre-Authorized Banking Discount of \$10. Pre-Authorized Banking is Set-Up By The Customer After the Account is Created or Renewal is Processed Using The Telus App or by Calling Customer Service By Dialing 611. Credit Cards Payments Are Not Eligible For The \$10 Discount..

Hardware Financing Options. All Phones are \$0.00 Upfront.



\$0
\$0.00/month
Pricing is Without
Bring it Back

Prices Below are With
Bring it Back Program



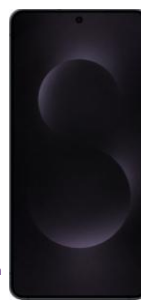
\$0
\$15.00/month
With Bring it Back
Program. Or \$27.50
Without Bring it Back

Prices Below are With
Bring it Back Program



\$0
\$32.54/month
With Bring it Back
Program. Or \$48.38
Without Bring it Back

Prices Below are With
Bring it Back Program



\$0
\$1.00/month
With Bring it Back
Program. Or \$12.50
Without Bring it Back

Prices Below are With
Bring it Back Program



\$0
\$0.00/month
With Bring it Back
Program. Or \$12.29
Without Bring it Back

Prices Below are With
Bring it Back Program

☐ Google Pixel 9 128GB

Colour _____

Only Available in Green

☐ Google Pixel 9 Pro 128GB \$48.42

☐ Google Pixel 9 Pro XL 128GB \$54.08

☐ Opt. in for Bring it Back
(Bring it Back Buy out for the
Pixel 9 after 24 months is
\$100)

☐ iPhone 16 128GB

Colour _____

Black Only

☐ iPhone 16 Pro 128GB \$46.67

Colour _____

Black or Desert

☐ iPhone 16 Pro Max \$56.21

☐ iPhone 16e 128GB \$28.50

☐ Opt. in for Bring it Back
(Bring it Back Buy out for the
iPhone 16 is \$300)

☐ iPhone 17 256GB

Colour _____

Lavender, White, Sage, Black or Blue

☐ iPhone 17 Pro 256GB \$40.50

Colour _____

Blue, Orange or Silver

☐ iPhone 17 Pro Max \$43.00

Colour _____

Blue, Orange or Silver

☐ iPhone Air 256GB \$42.08

Colour _____

Sky Blue, White, Black or Light Gold

☐ Samsung S25 FE 128GB

Colour _____

Only Available in Black

☐ Samsung S25 Edge \$26.67

Colour _____

Only Available in Black

☐ Samsung S25 128GB \$5.00

Colour _____

Only Available in Silver

☐ Opt. in for Bring it Back
(Bring it Back Buy out for
S25 FE 128GB is \$260)

☐ Google Pixel 10 128GB

Colour _____

Black, Yellow, Blue or Frost (Light Blue)

☐ Google Pixel 10 Pro \$13.46

Colour _____

Black, Grey or Porcelain

☐ Google Pixel 10 Pro XL \$17.21

Colour _____

Black or Grey

If you are currently a Telus subscriber on The Bring it Back Program and would like to send your phone back to TELUS, Click Here ☐

Add Additional Lines, Features, Accessories & Apple Care

☐ Add Another Line (60GB)

\$40.00 / month (Bring Your Own Device)

- Unlimited 5G Data (up to 250Mbps)
- Unlimited Canada Wide Calling
- Call Display & Voice Mail & Text Messaging
- Unlimited Picture and Video Messaging
- Reduced Speed After 60GB of Data Usage

Upgrade to 100GB of Data for \$10.00 More Per Month Click Here ☐

\$40.00 Rate Applies After \$10.00 Credit For Pre-Authorized Banking.
New Activations Only when you Bring Your Own Device From Another Carrier

☐ Glass Screen Protector

\$25.95

- Durable glass provides additional protection

☐ Telus Stream+

\$43.00

- Netflix Premium
- Disney + Premium
- Amazon Prime

☐ Telus Device Care Plus

\$17.00 / month

- Extends Warranty to 2 Years
- Includes Lost or Stolen
- BYOD Available at \$9.00 per Month
- See Page 6 For More Details

☐ Add Another Line (150GB)

\$55.00 / month (WITH PHONE)

- Unlimited 5G+ Data (up to 2Gbps)
- Unlimited Canada, USA and Mexico Roaming
- Call Display & Voice Mail & International Text
- Unlimited Picture and Video Messaging
- Reduced Speed After 150GB of Data Usage

BYOD Rate is \$50. Click Here if Your Bring Your Own Device ☐

\$55.00 Rate Applies After \$10.00 Credit For Pre-Authorized
Banking & \$5.00 Additional Line Credit.

☐ Otterbox Symmetry

\$64.95

- Durable style Case providing additional protection

☐ Charging Cables

From \$22.00 / each

- Apple Original Lightning Cable USB - \$34.00 ☐
- After Market Charging Cable Type C - \$22.00 ☐

☐ iPhone Apple Care Monthly

\$14.00 / month

- Extends Warranty to 2 Years
- \$17.00 / Month for all iPhone 16 Pro and 16 Pro Max
- \$16.00 / Month for all iPhone 16+ and 15+
- \$14.00 / Month for iPhone 16 and 15

☐ Add Another Line

\$25.00 / month (After \$10.00 PAB Credit)

- Unlimited Canada Wide Calling
- Unlimited Text, Picture and Video Messaging
- Available For Bring Your Own Device Only
- Available for New Activations Only
- City for New Cell Number _____

• Add Data Block For \$5.00 ☐

☐ Otterbox Defender

\$79.95

- Most rugged case to provide additional protection

☐ Charging Cubes

From \$34.95 / each

- Apple Original Charging Cube USB - \$39.00 ☐
- Otterbox Charger Cube Type C - \$34.95 ☐

☐ iPhone Apple Care Upfront

\$269.00 / one time

- Extends Warranty to 2 Years
- \$269 upfront for all iPhone 16 Pro and 16 Pro Max
- \$239 upfront for all iPhone 16+ and 15+
- \$199 upfront for iPhone 16 and 15

TELUS Service Agreement will be emailed to the email address provided upon completion

Express Processing and Shipping means your order will be processed immediately upon receipt. It will be the Next Order Processed by our Staff and Shipped Same Day

Employee Name: _____		Date Of Birth (MM/DD/YY): _____	
Drivers License Number: _____		License Expiry: _____	SIN (Optional): _____
Address: _____		City: _____	Province: _____
Postal Code: _____		Home Phone: _____	Best Contact Number: _____
Shipping Address: Same As Above: ☐		Work Email Address: _____	
Express Processing and Shipping (\$19.95) ☐		Personal Email (Optional) _____	
Address: _____		City: _____	Province: _____
Postal Code: _____		Company You Work For: _____	

Hardware Payment: A Member Of Our Staff Will Contact You To Collect Credit Card Details or You Can Pay At the Store If You Choose To Pickup Your Order

Cellular Carrier You Are Currently With: _____		Existing TELUS Account Number If Adding a Line: _____	
Existing Cell Number: _____		2 nd Existing Cell Number: _____	
3 rd Existing Cell Number To Transfer: _____		4 th Existing Cell Number: _____	
Need a New Number. (City for New Number) _____		We Will Email You a Link To Your Work Email Address To Acquire The Discount Codes: _____	

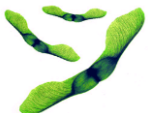
A Credit Check Will Need To Be Completed In Order To Obtain Services With TELUS. I Authorize TELUS To Obtain Information About My Credit History ☐

For Inquiries Email or Call or Text : Peter Gaylor peter@skywireless.ca

Or 416-435-0700

To order Email or Fax Completed Form to:

Peter@skywireless.ca or Fax 647-498-1046



SKYWIRELESS
we manage your communications

Visit our TELUS Store Located at 1755 Pickering Parkway (Brock Rd. & 401) Open 9am to 5pm Monday to Friday

By submitting order I authorize any person, consumer reporting agency or credit grantor to verify the information provided, and I consent to the exchange of credit information with others at any time, including my payment history with TELUS.

All Hardware Pricing Options

All Available Hardware Options

Select Hardware has the Option to Enroll in the Bring it Back Program. Under the Monthly Charges Columns the Pricing for Both the Bring it Back Program and Non Bring it Back Program is Listed. The Buy Out After the 24 Month Term is Listed in the Bring it Back Amount Column.

Device	Bring-It-Back Amount as of October 8th, 2025	Top-Up (additional discount) as of October 8th, 2025	Zero Upfront Complete Easy Payment Tier None Upfront, Highest Monthly	
			Monthly Charge	
			Non-BiB	BiB
Apple iPhone 17 256GB	\$380	\$0	\$48.38	\$32.54
Apple iPhone 17 512GB	\$400	\$0	\$61.21	\$44.54
Apple iPhone 17 Pro 256GB	\$520	\$152	\$68.50	\$40.50
Apple iPhone 17 Pro 512GB	\$550	\$152	\$81.38	\$52.13
Apple iPhone 17 Pro 1TB	\$580	\$152	\$94.21	\$63.71
Apple iPhone 17 Pro Max 256GB	\$590	\$177	\$74.96	\$43.00
Apple iPhone 17 Pro Max 512GB	\$620	\$177	\$87.79	\$54.58
Apple iPhone 17 Pro Max 1TB	\$650	\$177	\$100.63	\$66.17
Apple iPhone 17 Pro Max 2TB	\$650	\$177	\$126.38	\$91.92
Apple iPhone Air 256GB	\$480	\$0	\$62.08	\$42.08
Apple iPhone Air 512GB	\$500	\$0	\$74.96	\$54.13
Apple iPhone Air 1TB	\$530	\$0	\$87.79	\$65.71
Apple iPhone 16E 128GB	\$240	\$0	\$38.50	\$28.50
Apple iPhone 16E 256GB	\$240	\$0	\$44.92	\$34.92
Apple iPhone 16E 512GB	\$240	\$0	\$57.79	\$47.79
Apple iPhone 16 128GB	\$300	\$0	\$277.50	\$15.00
Apple iPhone 16 Pro 128GB	\$370	\$0	\$62.08	\$46.67
Apple iPhone 16 Pro Max 256GB	\$450	\$0	\$74.96	\$56.21
Google Pixel 10 128GB	\$295	\$0	\$12.29	\$0.00
Google Pixel 10 256GB	\$295	\$0	\$17.88	\$5.58
Google Pixel 10 Pro 128GB	\$325	\$0	\$27.00	\$13.46
Google Pixel 10 Pro 256GB	\$325	\$0	\$32.63	\$19.08
Google Pixel 10 Pro XL 256GB	\$365	\$0	\$32.42	\$17.21
Google Pixel 10 Pro XL 512GB	\$375	\$0	\$39.75	\$24.13
Google Pixel 10 Pro Fold 256GB	\$295	\$0	\$53.54	\$41.25
Google Pixel 10 Pro Fold 512GB	\$305	\$0	\$60.88	\$48.17
Google Pixel 9 128GB	\$0	\$0	\$4.17	\$4.17
Google Pixel 9 Pro 128GB	\$110	\$125	\$64.71	\$54.08
Google Pixel 9 Pro XL 128GB	\$130	\$125	\$26.42	\$15.79
Google Pixel Pro Fold 256GB	\$80	\$125	\$111.63	\$103.08
Samsung Galaxy S25FE 128GB	\$260	\$16	\$12.50	\$1.00
Samsung Galaxy S25FE 256GB	\$260	\$16	\$15.83	\$4.33
Samsung Galaxy S25 Edge 256GB	\$200	\$0	\$30.00	\$21.67
Samsung Galaxy S25 128GB	\$180	\$0	\$12.50	\$5.00
Samsung Galaxy S25+ 256GB	\$220	\$0	\$16.25	\$8.75
Samsung Galaxy S25 Ultra 256GB	\$320	\$0	\$51.00	\$37.67
Samsung Galaxy Z Flip7 256GB	\$366	\$0	\$35.00	\$19.75
Samsung Galaxy Z Fold7 256GB	\$625	\$0	\$89.17	\$63.13
Samsung Galaxy Z Fold7 512GB	\$670	\$0	\$96.67	\$68.75

Select a Model If Different Then Page 1 Options. Type Which Model. _____ Colour. _____

☐ Opt. in for Bring it Back Program

Connected Devices

Add a Tablet or Watch to your Plan for \$10.00 Per Month. The Data is Shared with the Phone.

Complete the Below Information if you would like to increase the plan you selected by \$10 to share the Phone Data with a tablet or Watch

\$0.00 Upfront. Monthly Payments is for 24 months and Automatically Reduces to \$0.00 After 24 Months. 0% Financing.

All Tablets and Watches are \$0.00 Upfront.

(taxes are paid at the time of purchase based on the MTM Amount)

Smartwatches & Tablets: Explore the Latest Connected Devices



Discover the latest smartwatches and tablets with advanced features and sleek designs. Find devices that keep you connected wherever you go.

Visit our EPP ordering portal to browse our connected devices today:

[TELUS EMPLOYEE PLAN ORDER SITE](#)

Add a Tablet or Watch ☐

Select a Model

Type Which Model: _____

Type Which Colour: _____

Bring Your Own Tablet or Watch ☐

Watch Information

IMEI: _____

EID: _____

For Inquiries Email or Call or Text : Peter Gaylor peter@skywireless.ca

Or 416-435-0700

To order Email or Fax Completed Form to:

Peter@skywireless.ca or Fax 647-498-1046

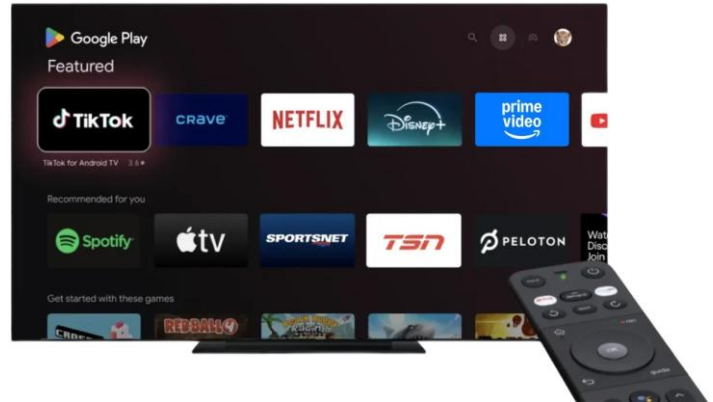
To order online Click Here: [TELUS EMPLOYEE PLAN ORDER SITE](#)



TELUS Stream & Live TV

Get the best of live TV and streaming in one place.

Why Choose TELUS TV?



Comprehensive Viewing - Access live TV channels and top streaming services like Netflix, Disney+, and Amazon Prime Video

Flexibility - Customize your TV lineup and make changes every 30 days

Cloud PVR - Record your favourite shows and movies with no storage limits, and watch them whenever you want

Access Anytime, Anywhere - Enjoy your content on multiple devices, at home or on the go.

Plan Details

Core TV

Ontario: \$25/mo | QC/West: \$20/mo

Includes: 38+ HD channels, TELUS TV Digital Box included

Core TV + Pure Fibre Internet

Ontario: \$104/mo | QC/West: \$99/mo

Includes lightning-fast PureFibre + all Core TV features

**2-year term. PureFibre Internet required for all TV plans.*

HOME SOLUTIONS

TELUS SmartHome Security + TELUS Online Security

Check in on your kids,
pets and deliveries from
anywhere at any time.



Get TELUS home security starting at \$15 / month.

[Reply to ask for details](#)

Click to learn more about [TELUS SmartHome Security](#) and [TELUS Online Security](#)

TELUS PureFibre Internet - Canada's #1 Internet Technology

Ditch the Cable,
Upgrade to 100%
PureFibre



Experience lightning-fast internet and connect seamlessly:

- **Unlimited Data:** Stream and browse without any data limits.
- **100% Fibre Connection:** Directly to your home for uninterrupted performance, even at peak times
- **Symmetrical Speeds:** Equal upload and download speeds, ideal for gaming, streaming, and video calls.

Purefibe Home Internet \$79 / Month. Also Includes \$100 Bill Credit

TELUS Device Care Complete

Get TELUS Device Care starting at \$9 / month.



What's Included?



Accidental Damage Coverage (Physical/Liquid Damage) & Lost or stolen coverage



Faulty battery replacement for \$0



Unlimited photo storage & video backup



Covers malfunctions after manufacturer warranty ends



\$39 cracked front screen repairs for eligible devices



Expert tech help with Step-by-step device setup

Additional Details

- Make up to two (2) claims within any 12-month period
- Unable to service locally? Enjoy hassle-free Device mail-in repairs

Note: Coverage is applied to the enrolled phone number and covers the device in use at the time of accidental damage or malfunction.

	Device Care Complete	Device Care BYOD	Device Care Connected
Launch	Existing	Oct 31, 2024	
Eligibility	New/Renewal Activations, BYOD, & CPO Smartphones TELUS & Koodo Postpaid	BYOD Smartphones TELUS & Koodo Postpaid	New Watches & Tablets TELUS & Koodo Postpaid
Monthly Cost	\$15/month, No Term	\$9/month, No Term	\$9/month, No Term
Claim Limit	2 in 12 mths	2 in 12 mths	2 in 12 mths
Perils Covered	Lost/stolen replacement Damage repair/replacement Unlimited cracked screen repairs	Damage repair / replacement	Damage repair / replacement
Screen Repair	\$39: Unlimited	\$39: counts towards claim #	<u>Tablet</u> : \$39, counts towards claim # <u>Watches</u> : Samsung & Google repairs available, counts towards claim #, Apple replacement only, counts towards claim #.
Battery Replacement	\$0: Unlimited	\$0: counts towards claim #	<u>Tablet</u> : \$0; Counts towards claim limit <u>Watches</u> : Replacement only
Repairs Beyond Cracked Screen	Included. Counts towards claim #	Included. Counts towards claim #	<u>Tablets</u> : Repairs available, counts towards claim # <u>Watches</u> : Samsung & Google repairs available, counts towards claim #, Apple replacement only, counts towards claim #.
Value Added Services	• Unlimited photo storage & video backup (up to 20GB per file) • Expert tech help	Not Included	Not included

Add Telus Device Care to your order. \$17 Per Month. Cancel Anytime. No Contract
(If you're Bringing your own device to Telus it is \$9.00 Per Month)

Click Here to Add Telus Device Care: ☐

If Bringing your Own Device Enter the IMEI of the Device Here: _____

Rate Plan and Hardware Financing Information

Rate Plan Information

- The Rate Plans include Unlimited Data. Once you reach the Data included within the month the speed will automatically reduce to 512kbs. If you use your device as a personal hotspot it will stop working once the speed is reduced to 512kbs.
- Canada Wide only rate plans include the USA and International Easy Roam feature which allows subscribers to use their phone in the USA for a flat rate of \$16 per day or internationally for \$18 per day. The maximum monthly charge for USA usage is \$240 and \$300 for International usage.
- Canada and USA Plans Include Roaming when traveling to the USA. This includes Voice Minutes, Data and Messaging.

Hardware Financing Information (examples below may not be accurate hardware pricing)

- Hardware is not included with the plan. The hardware price is amortized over 24 months at 0% interest and added to TELUS invoice. For Example, if you went with the \$55 Plan and the iPhone 15 64GB, \$15 would be added to the TELUS Monthly invoice for 24 months. After 24 months the hardware is paid off and the monthly cost would only be the \$55 rate plan charge. There are options to pay for the entire hardware upfront or partially upfront if you do not want to take advantage of the 24 month 0% financing option or if you want to have a lower hardware repayment monthly charge. You can also opt in to the Bring It Back Program which reduces the monthly hardware repayment by up to \$40 per month however you are agreeing to bring the device back after 24 months. If you do not bring the device back after 24 months the discount you received at the original point of purchase will be charged to your TELUS account. The rate of the Bring It Back program vary depending on the device model.
- The Bring it Back Program is similar to a car lease where you get a discount on the monthly cost of the hardware but agree to Bring the Phone Back after 24 Months. You can choose not to bring it back but there will be a buy out at the end of the 24 months applied to your TELUS invoice automatically.
- Provincial Sales Tax. (13% hst) is charged at the point of sale and not charged on the TELUS monthly invoice. For example, if you select the iPhone SE 64GB the taxable amount of the hardware is \$240. Provincial Sales tax is charged at time of purchase which is \$31.20. This is charged at the time of purchase to comply with Canadian Tax laws. There is no Tax applied to the TELUS Monthly invoice for the Hardware repayment. For example, if you selected the \$56 Plan and the iPhone SE 64GB with the 0% Financing the TELUS Monthly Price would be \$60 plus 13% Sales tax equals \$67.80 plus \$10 for the hardware repayment for a total of \$77.80 for 24 months.

Subject to change without notice

Your Next Steps And Frequently Asked Questions

So What's Next?

1. Once you have submitted your order, you will receive an email from TELUS. Click on the "Get My Offer" button in the email. Then check the box to verify your email. Once done you have finished this step. No need to submit the order online. If you are not using a work email address for submission, you will be required to upload a proof of employment via your personal email. These include a Badge ID, Warrant Card, Current Paystub, or Current Letter of Employment from HR.
2. 24-48 hours later you will receive an agreement from Sky Wireless staff to sign off on. This will need to be signed and sent back via email or fax. Our Fax Number is 647-498-1046
3. If your device selection requires payment, a Sky Wireless representative will contact you for credit card details; e-Transfer is also an option, however we cannot accept Debit Visa/Debit MasterCard.
4. Once your service agreement is signed, your device will be shipped to the address of your choice as indicated on the order form within 24 hrs.
5. Your device will come with a sticker with activation instructions located on the box. Follow these to complete the process.

Frequently Asked Questions:

- Is the Data Shared?
 - Yes. If you multiple lines on the same account the data will be combined. For example, if you have 2 Subscribers on the \$60 20GB Data Plan both lines would share 40GB of data. Once the 40GB of data is exceeded the speed will be reduced to 512kbps. There is no Data Overage Charges. The Data is Unlimited.
- Can I keep my number?
 - Yes you can keep your current TELUS phone number on renewal or bring a number from another carrier if you are new to TELUS. If you are porting from another provider, we must have the account number to submit the transfer.
- How do I transfer my number to TELUS from my old provider?
 - Your device will come with a sticker on the box indicating the final process to complete the transfer. It is similar to activating a credit card at home and takes only 30 seconds.
- Do I have to call my other carrier to cancel?
 - No. Once you finish the transfer process your other service provider will automatically cancel.
- Can I have a second corporate account?
 - No. Each employee is eligible for one Corporate Account and you may have up to 10 activate lines per account.
- Why do I need to input my Drivers Licence or SIN?
 - One or the other is required by TELUS to complete a credit check along with your Date of Birth.
- Why do you need my Personal Email address?
 - This is the email address that will be registered with TELUS for your My TELUS registration. TELUS no longer offers paper billing (except in special circumstances). You can access all of your account info, usage and bills through the App or Site.

Your Next Steps And Frequently Asked Questions Continued

- What if I am with TELUS on a consumer plan currently, or under someone else's plan?
 - TELUS charges a one time \$50 fee for transferring to a corporate account. This is called a Migration. This process can take up to 24 hours. If your account is in someone else's name a \$35 transfer of ownership will apply.
- What if I have billing questions?
 - Billing questions and concerns can be easily resolved with TELUS Client Care directly by calling 611 from your mobile or 1-866-558-2273.
- Does my phone come with any warranty?
 - Your handset comes with a 1 year manufacturers warranty. This does not include any liquid or physical damage which voids this warranty. You can reach out to the manufacturer directly or contact us for warranty inquiries. Repairs can be arranged for most devices through your local Telus store.
- How can I find out if I'm eligible to upgrade my device?
 - You can see your device balance as well as your plan information through the My TELUS app, Online account or on your Telus bills or by calling customer service by dialing 611
- What if I don't like my new device?
 - You have 15 days from your activation or renewal date to return or exchange your device.
- Can I use my device as a mobile hotspot?
 - Yes you can use your device to create a mobile hotspot and allow others to connect.
- What happens after my 2 years is complete.
 - Your device will be paid for and your amortization of the device will drop off, reducing your cost to the rate plan only.
- Can I transfer my existing plan to the new Unlimited Plan?
 - Yes, but you would be required to payback your existing device balance in order to do so if on contract.
- Am I required to pay taxes on the new device?
 - Yes, you are charged 13% HST upfront for the new device.
- Buying ADT?
 - Proof of eligible employment required for all Exclusive Partner Program ("EPP") offers. EPP members get a 2-months of services for \$0. Offer only available to current TELUS Mobility customers who do not have an existing ADT by TELUS Security Agreement with more than 6 months remaining. Customer must agree to a new 3 year service agreement.
 - Equipment is ADT-owned. Equipment must be returned in good condition upon cancellation of service, otherwise the replacement cost will be charged to the account. Includes Quality Service Plan (QSP). QSP is ADT's Extended Limited Warranty. Limit 1 offer per new ADT customer contract and cannot be combined with other offers or discounts.
 - Cancellation fees apply for early termination of the service agreement.
 - Offer applies to all ADT by TELUS packages and requires a 36-month monitoring contract. Prices exclude taxes. Equipment may vary in appearance.